

Covid-19 Rules Visitor Guidance

We are offering the same warm welcome as always - but we have implemented the following measures to ensure the safety of both our visitors and staff.

With this in mind and in line with government and industry guidance the following rules apply. Current government guidelines can be found by visiting www.gov.uk/coronavirus.

Anyone not adhering to the rules will be asked to leave immediately and not permitted to return.

- If you have Covid-19 symptoms please **DO NOT** enter our site. If you develop symptoms whilst already on site please isolate in your own caravan and ring NHS 111, and also inform Lyn on 07762 758878.
- Our shower and toilet block will remain closed to users of the Caravan Park, due to it being a shared facility with the lake visitors, and the need to restrict numbers in busy periods. All caravans should have their own on board facilities.
- Socialising within caravans/awnings must be strictly in line with current Government guidelines.
- Social distancing must be adhered to at all times: when walking about the site and outside of your caravan please be considerate of other people.
- Please wear a face mask and observe social distancing when using communal facilities such as water, bin and elsan points.
- In 2020 the UK Government introduced an NHS QR code system within England & Wales. The system allows individuals to download a Government App and then scan a code, to "check in" to the venue. Ellerton Park, and other campsites or holiday parks, are legally bound to display the NHS QR Code posters at its campsites. To ensure compliance with Track and Trace requirements, name and contact details of all occupants over the age of 16yrs, will be taken on or before arrival. We feel strongly that containing outbreaks at an early stage and reducing the ability for the COVID virus to spread is ultimately beneficial to us all and are asking our customers to support the use of the new system.
- We ask that additional visitors are kept to a minimum, but any visitors you do have need to be checked in with Lyn on 07762 758787 for Track and Trace before or on arrival.

We appreciate your understanding, and hope this will enable us to remain open and help ensure the safety of all.